Zeniar
Perth, Western Australia, Australia
ABN 57295582608

Acceptable Usage Policy (AUP)

This Acceptable Use Policy (“Policy”) outlines acceptable and unacceptable use of services provided by Zeniar (“we”, “us”, or “our”). This Policy is designed to protect our network, customers, and the internet community from inappropriate, illegal, or otherwise harmful activities. By using our services, you agree to be bound by this Policy, in addition to our Terms of Service.

Illegal or Harmful Use

You may not use Zeniar services to engage in, promote, or facilitate illegal, abusive, or harmful activities. This includes, but is not limited to:

- Accessing, storing, or distributing illegal content such as child exploitation material, pirated software, or stolen data.
- Hosting or distributing content that violates copyright, trademark, or other intellectual property rights.
- Using our services to engage in fraud, phishing, identity theft, or other deceptive practices.

We comply with all applicable Australian laws, including the *Criminal Code Act 1995 (Cth)* and *Telecommunications Act 1997 (Cth)*.

Security Violations

Our services must not be used to compromise the security, integrity, or availability of any system. This includes:

- Deploying or participating in denial-of-service (DoS or DDoS) attacks.
- Operating or being part of a botnet.
- Attempting to gain unauthorized access to any system, service, or network.

Spam and Unsolicited Messaging

Zeniar has zero tolerance for spam. You may not use our services to:

- Send bulk unsolicited messages, including emails and instant messages.
- Operate mailing lists without explicit opt-in consent from recipients.
- Promote websites or services through deceptive or unsolicited channels.

All email use must comply with the *Spam Act 2003 (Cth)*.

Resource Abuse

Zeniar hosting plans are not intended to function as general-purpose cloud storage or file backup services. You must not:

- Use your hosting account for personal file storage, backups, or archiving unrelated to your hosted website or application.
- Host large files exceeding 1GB in size without our prior written consent.
- Consume server resources in a way that impacts the performance or availability of other users’ services.

False or Extremist Content

You may not use our services to publish, promote, or distribute:

- Extremist political or religious views that promote violence, discrimination, or hate.
- Content intended to mislead others, including disinformation, or politically biased narratives designed to manipulate public opinion.
- Deepfake content or AI-generated media used to impersonate individuals or spread false impressions, particularly where the intent is to deceive or defame.
- Edited video or audio clips that misrepresent political figures, groups, or individuals in a misleading or malicious way.

Zeniar will not tolerate any attempt to mislead, distort facts, or promote far-left or far-right bias through the misuse of our platform. We reserve the right to remove such content and suspend associated services at our sole discretion.

Enforcement

If we become aware of a violation of this Policy, we may take action including but not limited to:

- Removing offending content.
- Suspending or terminating access to services.
- Cooperating with law enforcement where appropriate.

We may take action without notice and are not obligated to provide a reason unless required by law.

Responsibility and Compliance

You are responsible for the content you host and the activity that occurs under your account. You must ensure compliance with this Policy, as well as all applicable Australian laws, including the *Copyright Act 1968 (Cth)*.

Changes to This Policy

We may update this Policy at any time. All changes will be posted to our website. Continued use of Zeniar services after changes are published constitutes acceptance of the revised Policy.

END OF DOCUMENT